



# ACE group

## You said, We did

### 2019



This is to tell you what ACE has achieved. In this guide:

**You** = ACE groups

**We** = Royal Borough of Greenwich



## 1. Short Breaks :



### You said:

- We want more outside sports activities.
- We want to be able to do gaming.



## You said:

- We want to be supported to join in.



## You said:

- We would like our artwork to go in the Short Breaks brochure.



## We did:

- We made sure the activities you suggested were included.
- We arranged for you to be supported.



## We did:

- We included your artwork in the brochure.



## 2. The Royal Borough of Greenwich Local Offer.



### **You said:**

- We want the website to be easier to use.



### **You said:**

- The website is easy to find but hard to use.
- We need more big buttons, symbols, videos and photos.



### **You said:**

- We want more young people like us in the pictures.



## We did:

- We used more videos and less text on the website.



## We did:

- We used easy read and colour on some pages.
- The ACE page is now easy to read.



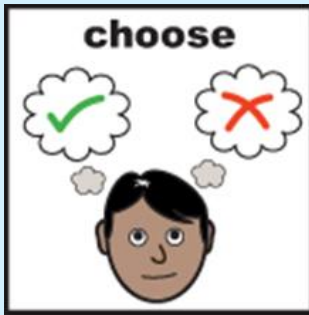
## 3. Home to school travel:



## You said:

- You told us what is important to you when travelling to and from school.
- You told us you need to feel safe.

## You said:



- You would like to have travel training
- Some of you would like to get on the public bus and some on the school bus.



## We did:

- We used the information you gave us to help us plan transport services.



## 4. All Services Community website:



## You said:

- You would prefer different colours, larger buttons and different icons.



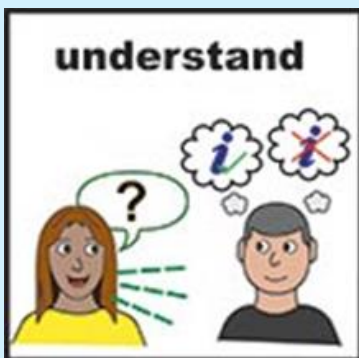
## You said:

- We would like to be included in the vote for the website name.



## We did:

- We made changes based on your views.



## We did:

- We made the website easier to understand and use.
- We will include a 'voice over' to help people understand.



## We did:

- We included your votes when we chose the website name.
- It is now called "Greenwich Community Directory"



- Thank you ACE for letting your voice be heard.
- We are listening to you!



For further information:



Email ACE:

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Call ACE:

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